

Nominee: Pro-Tech

Describe why you nominate the company for this award:

We at Energetic have done business with Pro-Tech for thirteen years. There has not been one time that they have not exceeded my expectations and for those of you who know me my expectations are very demanding! For many years they have donated a pusher at the SIMA show for the American Veterans Traveling Tribute fund. This organization gives money to veterans and veteran families in need. If it was not for veterans I would not be sitting here as free as we are writing this. They sponsor countless activities associated with SIMA as well ASCA. They have never shied away when asked for support. When we won the pusher last year Mr. Wagner immediately spoke to me in their booth and we decided on what type of pusher I would like to have. They gave Energetic a 16' sectional metal trip edge loader pusher. Not only did they give it to us they also delivered it for free!!! We have many pushers from Pro-Tech and their commitment to the customer, industry and community is outstanding. When I say community, I am speaking about the entire snow industry! A leader above all!

Describe how this company or its employees has directly affected your organization:

Back in the winter of 2006-2007 we had a very late snowfall at the end of April. We had removed our snow stakes from all of our properties and therefore the curbs were not marked as they were earlier in the season. One of our loader operators hit a island and now our pusher looked more like a banana instead of a straight pusher. I spoke with Mr. Wagner and he said "no one ever tells us what happened like you did". He said they would fix it for free for me. I delivered the damaged one and another to their factory in Rochester, NY. They repaired the damaged one and then refurbished both by redoing the entire pusher, painting and then putting on new decals. They swapped the edges and they both looked just like new. There was no charge for the repair to the damaged one and they only charged me \$200.00 for totally refurbishing both. Absolutely amazing!!! I have never worked with a company that has been as dedicated to their customers and the snow and ice industry as Pro-Tech. Whenever I call them I can reach Mr. Wagner, Mr. Muto or Mr. Shuknecht right away. Either on the business phone or their cells, they are always available. They are true leaders in the snow and ice industry and for these reasons I nominate them for this award. A civic minded and customer service orientated company that stands out in today's fast paced society. It's truly refreshing to be associated with a company that puts people ahead of profits!! Everyone in our industry can learn a lot by emulating the way Pro-Tech does business and how they treat their customers and the communities they serve!

It is for these reasons as well as countless more that I nominate Pro-Tech for this well-deserved award. Their contribution and commitment to the snow and ice industry and its customers is beyond anything I have ever experienced!!